



## **JOINT SCRUTINY COMMITTEE – 18TH JULY 2024**

**SUBJECT: CORPORATE PERFORMANCE ASSESSMENT END OF YEAR REPORT 2023/24**

**REPORT BY: CORPORATE DIRECTOR - EDUCATION AND CORPORATE SERVICES**

### **1. PURPOSE OF REPORT**

- 1.1 To present Joint Scrutiny with the Corporate Performance Assessment (CPA) which is part of the Council's Performance Framework.
- 1.2 The CPA provides summary of information and analysis for the period April 2023 to March 2024. The CPA forms part of the overall Council 'self-assessment' activity, of which members are invited to discuss, challenge, and scrutinise the information in the CPA.

### **2. SUMMARY**

- 2.1 The Council's Performance Framework was endorsed by Cabinet in February 2020 and this report presents one of the key components of the Framework, the Corporate Performance Assessment (CPA). The CPA is a snapshot that forms part of our 'self-assessment' of the Authority's progress across a range of information types. The CPA is an opportunity for members to ask, how well we are performing? and what evidence are we using to determine this.
- 2.2 As part of the Performance Framework, this report presents to Joint Scrutiny the CPA attached as Appendix 1 for the period April 2023 to March 2024.
- 2.3 Beneath the CPA are the Directorate Performance Assessments (DPA) which are detailed sources of information for each Directorate. Information from the DPA's forms the CPA. Each Directors summary of the DPA's is now included as part of the CPA for the year ending 31 March 2024.

### **3. RECOMMENDATIONS**

- 3.1 Members review the CPA and discuss, challenge, and scrutinise the information contained within.

## 4. REASONS FOR THE RECOMMENDATIONS

- 4.1 Members are involved in the 'self-assessment' process by scrutinising the information within the CPA. This also supports the principles within the new section (Part 6, Chapter 1) of the Local Government and Elections (Wales) Act 2021 which provides for a new performance and governance regime for principal councils.
- 4.2 Statutory guidance for local authorities says that council executives should welcome and encourage scrutiny inquiries to make recommendations for system improvements. The aim is to support councils to build on existing strengths and to support them to achieve a more innovative, open, honest, transparent, and ambitious sector, challenging itself and collectively driving up service delivery outcomes and standards.
- 4.3 The Local Government guidance acknowledges that Scrutiny committees are a key part of offering constructive challenge to how a council is performing and how it organises itself in the delivery of sustainable services. Scrutiny committees, as well as internal audit, will be a key part of a council's self-assessment.

## 5. THE REPORT

- 5.1 The Performance Framework has been developed to meet several strategic and operational needs as well as to meet the legislation and further the Council's desire to be a high performing learning organisation focused on meeting the needs of its residents. This report introduces and shares the CPA for the year end 2023/24.
- 5.2 The spirit of the CPA (Appendix 1) is about providing learning. The CPA is less about performance and targets (though they have their place) and is more so to provide a wider picture of performance that will support reflective and challenging conversations and scrutiny that will ultimately lead to learning and further improvement.
- 5.3 **The Framework**

The Council's Performance Framework has several component parts:

- **Corporate Performance Assessment (CPA)**
- Directorate Performance Assessment (DPA)
- Service Planning, identifying priorities resources and actions to improve.
- Risk Management – the barriers that may prevent improvement.
- My-Time Extra – personal learning and development, skills to deliver on objectives.

- 5.4 The Corporate Performance Assessment (CPA) dashboard is used by the Corporate Management Team (CMT) and Cabinet to monitor the Council's progress in delivering its strategic priorities, identifying, and challenging areas of underperformance and discussing and agreeing any remedial actions that may be required.

While the dashboard itself offers an insight, it is set at a high-level position and designed to be an 'at a glance' overall picture.

The detail that sits underneath the CPA is held within each individual DPA. The DPA's are discussed in detail by Directors with their Heads of Services at Senior Management Team levels.

## **5.5 Corporate Performance Assessment (CPA)**

The CPA includes the following sections:

- Chief Executive Summary
- Organisational Data
- Risk Register
- Self-assessment Action update
- Directors' summaries of the year

## **5.6 Conclusion**

The Council's Performance Framework provides Cabinet, Scrutiny Committees, CMT and SMT's with a regular mechanism for monitoring progress, managing performance, and identify where improvement is needed.

## **6. ASSUMPTIONS**

6.1 No assumptions were thought to be required in this report.

## **7. SUMMARY OF INTEGRATED IMPACT ASSESSMENT**

7.1 This report is for information and has no decision-making requests, so the Council full Integrated Impact Assessment process does not need to be applied. Information on equalities and Welsh language will be included appropriately within the DPA's and CPA as part of a picture of Directorate's self-assessments.

## **8. FINANCIAL IMPLICATIONS**

8.1 There are no financial implications within this report, however the CPA and the DPA's have sections called 'resources' that include relevant budget out turns as part of the overall self-assessment of each directorate.

## **9. PERSONNEL IMPLICATIONS**

9.1 There are no personnel implications within this report, however the CPA and the DPA's have sections called 'resources' that provide data on a range of workforce information.

## **10. CONSULTATIONS**

10.1 Any consultation responses have been included within this report.

## **11. STATUTORY POWER**

11.1 The Local Government and Elections (Wales) Act 2021

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Gareth Jenkins, Interim Director for Social Services  
Jo Williams, Assistant Director Adult Services  
Sue Richards, Head of Education Planning and Strategy  
Stephen Harris, Head of Financial Services and S151 Officer  
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**Appendices:**

Appendix 1 Corporate Performance Assessment End of Year Report 2023/24