

APPENDIX 2 - Safer Caerphilly Community Safety Partnership – development workshop – 4th May 2022

Scene setting question:

In one or two words, what does being a member of the Safer Caerphilly Community Safety Partnership mean to you?



Question One: As a partnership, what do we do well currently?

Group 1:

- Caerphilly has better safeguarding arrangements than other areas (from VAWDASV)
- Strong partnership working
- Well established relationships with stability across the partnership
- Established processes (such as the four strike process)
- We receive positive feedback from our communities when they see results – we are good at closing the loop
- We are a small team but punch above our weight in terms of outputs and outcomes
- We offer good value for money and deliver an excellent service for the level of resource we have
- We have got better at engaging with our communities, increasing transparency and got better at explaining complex processes to our residents
- The early intervention work funded for the YOS and the Youth Service has seen significant drop offs between the levels of the strike process

Group 2:

- Meetings are going well, well attended, and good interaction taking place.
- Decent structure for information sharing.
- Good partnership working – support from partners when requests are brought forward.
- Good strong enforcement, positive and proactive with good outcomes.

- Bringing information together is getting better, police bring a lot of information to the meetings which is useful, and feel other partners are also doing the same.
- Definite sense of working together well – people know where to go and who to go to and natural default of who else can I work with.
- Formal meetings work well with regular format but there is also ongoing informal work around this.
- Relationships with the partners are getting stronger.
- Able to intervene at early stages with families, early preventative work looking at wellbeing not just safeguarding.
- In theory, the coordinator post should ensure synergy and inspire participation driving tasking, info sharing and performance.
- Planned structures ensure participation on an organizational level and doesn't depend on personal relationships to make things work.
- NCN – making progress with partnerships and relationships.

Group 3:

- Effective well-established partnerships
- Experience staff
- Processes are adapted and work well
- Group/Partnership problem solving
- Communication – Everyone knows each other and what they do
- Cadro really good
- Information Sharing/Working closely
- Pooling information & Resources
- Accessibility – Hub tasking – Advice – Various disciplines
- Seamless for the resident
- Use of powers 115s
- Dealing with the here and now as well as long term

Group 4:

- Manage vulnerability and risk well – Manage ASB/ early intervention and get positive results
- In reference to Strike 3- collaborative working well, organised process – everyone knows what they are doing. Honest discussions – busy now. See benefits of early actions e.g. cyclical issues – issues in parks/ supermarkets etc. Need to offer support in parenting skills – works well – info there – agencies know system and good relations and welcome new members.
- ASB- Nice balance with diversion and positive futures – link is better and supportive arm.
- Morphed cohort change – confident – well embedded. Links and partners share information. Adapt and reinforce Probation Services – well managed. Good strides – positive work – the volunteering and unpaid work also makes a difference – shine and provides an additional service.
- Partnership/ Collaborative working – work with everyone in the Sports teams – well connected and familiar. In respect of role outside of work (Governor) meet young people in this arena and there is good information sharing. The meetings are beneficial, use resources and people in the right places, challenge. Use sport as a tool. Engage and move forward. So communications, collaboration and information sharing are very well done.
- Previously involved in delivery groups and would engage locally – hear of pressure and good practice. Good representation on Area Planning Board. Good links. Partnership and collaboration are excellent. Wider work with Housing – understanding the hotspots and

applying targeted intervention. Building presence on Town Centres. Strong representation at ABB.

- Partnership work is strong, share information well – dealt with number of issues, the group challenges and holds to account. Process well embedded. Know what is expected. All positive.
- Meetings are structured in the right way. Issues can be escalated quickly or not, depending on the required approach. Structure in place and experienced officers in post – know each other with significant knowledge and experience. Always room for improvement.

Question two:

We have talked about where we are currently doing well but where in your opinion are there gaps in current provision? And what does the future look like for us as a partnership?

Group 1:

Gaps:

- Currently there is no shared, central storage system for data. Having one would be hugely beneficial and support more efficient service delivery
- Funding is on the basis of year-on-year approval – it is therefore difficult to put longer term plans in place
- Ways of working as a result of Covid – can no longer just pop to see a colleague and get the information needed. Things have been slightly slower as a result.
- Tasking meetings are currently very police-centred. Timely updates are required at meetings from other partners and should be more partnership, less police.
- Lack of statistical support – there used to be support in place that would provide stats to inform the tasking meetings

Future:

- Legislative duties are changing – such as Prevent, child smacking ban etc – and these are additional duties that don't come with any more resource
- Accountability for outcomes and for securing – especially post-election. Possibility of further scrutiny.

Group 2:

Gaps:

- Relationship between CSP across others borough, there are issues across borders that could be worked on together not just within the individual borough.
- There are links in some areas across the region – some boards that are Gwent some are local, sometimes need to look at impact at community level to look at prevention as well as the wider regional view.
- Broadly around prevention, need to be stronger in getting ahead of the game and using intelligence to anticipate where the issues may be.
- Respond when people have entered a service system but need to be even more preventative when possible.
- Need better analysis and intelligence – sometimes the analysis assessment is missing a step before which would increase preventative approaches.
- Need to look at an assessment of vulnerability – who are they, what are their makers.
- Need to centralise and utilise the coordinator to bring partners issues together.
- Need to look at prioritising and links to funding.

Future:

- Positive future definite improvement in relationships and improved structure.
- A lot of partners around the table.
- Positive as this is on the agenda at all levels, reviews are important, and resources are linked to decision makers being interested in this.
- Chief Constable and Chief Executive interested in this, and this is expanded to being linked to outside areas such as PSB boards etc.

Group 3:

Gaps:

- Funding unpredictable
- Getting back to how things were before Covid
- Be clear on what we want to achieve/purpose/scope – Drugs/Cyber
- Understanding of strategic analysis – through hiring a data analyst
- Do we have the right tools & tactics & Interventions
- Legislation planning

Future:

- Building upon what you want to get from the public
- Behaviour change campaigns
- Social media
- Predicting future demands
- Looking at the impacts of future legislations eg no evictions
- Keeping children out of police custody

Group 4:

Gaps:

- In relation to Strike 3, Young people come from dysfunctional families, therefore a lot of support is needed. If we put the support in however and the parents are not on board it can be difficult, and families may not engage. More support lead now – could miss something in supporting the parents. Boundaries, young people will push. Therefore, more focus on parenting support. Resources are an issue, if not in the statutory services arena.
- Agree. No enforcement at school or parents then there is not a lot of control. Boundaries are imperative. If enforcement not in place, not wanted then cannot be supported.
- Wider issue than Community Safety – early intervention. Youth Offending Service Strike Process – offered parenting programme and family support but after the fact which is often too late, needs to be implemented earlier. Preventative not reactive!
- Hub Partnership Taskforce (this may need to be checked) wary this is Police lead. Welcome nominations from other agencies.
- Example is Fly Tipping issues, person is often know for other matters- therefore the information and knowledge sharing plays a key part and creates opportunities
- In respect of a Personal role as a Governor, see a number of exclusions in this role, there are hot spots. Speak to the parents, know the path but where is the link between Education, Police and ASB, there is a massive void. Cause Police and Community Safety issues – there is an opportunity to address this, bridge the gap.
- Unit to bridge the gap – YOS discuss next gen Officer and Police School Officers – School Police made aware of the issues, can monitor in school. JL to be included in meetings.

- Intervention – APB child and Young People Services changes – improve joint working – offer to make truly holistic – welcome further conversation and opportunity for Regional Board to collect data and find out what information is important to the Partnerships to help with concerns. Have the information, we need to know what you need to know.
- Discussed drugs, cannabis use – parents often open to it. Some local data would be beneficial on this, looking at trends/ hotspots etc. – could be correlation. Could we look at the data offered and include in Community Safety Board.
- GDAS, Family support services and engage with children and young people and Adult Services – cross over to support whole family.

Future:

- Gap – Resources and capacity – more statutory duties and responsibilities and no funding available, more often the funding is reduced – more early intervention and prevention work needed
- More statutory duties – serious violence – who will pick this up?? Ideally more staff to run properly
- Agree, demand is higher, resources are lower!
- Increased demands, more legislation changes around engagement and safeguarding
- Covid has introduced a new way of working, need to do pre-Covid engagement and build up trust. People want to see the ‘Bobby on the beat’, need to rebuild confidence. Funding is an issue here too
- Resources!! Budget cuts, need the right people in the right places with limited resources. Challenging, less money and increased demand, worry that we are going to be spread too thin!
- Co-location needed, pool resources

Question three:

With current resources how do we bridge any gaps? As a group, if we could invest in one thing to bridge that gap what in your opinion would it be?

Group 1:

Bridge the gaps:

- CSP social media channels – proactively promote the outcomes we achieve for our communities as a partnership
- More generally relating to comms, be more proactive in sharing good news (example of a fortnightly newsletter was given)
- An all-Wales strategic group for community safety was proposed. It was thought this could be a good opportunity to share good practice, any collaborative opportunities etc
- Build on local partnerships with the community – embracing the use of volunteers where possible
- Pool our resource and resurrect the analytics provision for the CSP

Invest in one thing:

- Staff, staff, staff!
- Central database/data coordinator – this would help with info sharing, and would save time

Group 2:

Bridge the gaps:

- Reviews should help to clarify and strengthen the role.
- Need to be forward thinking in using staff, work in partnership to share staffing.
- Working with partners understanding individual goals and aims but working together to address everyone's needs by sharing staffing, resources etc. (examples included Youth Service working with Barod, Police, Positive Futures)
- Establishing joint priorities and measuring performance and tracking this centrally.
- Need to be more intelligence lead – look at how we use data and evidence and using it for collaborative drives.
- There is a lot of data and commissioning and need to look at how it can be used across the board so not duplicating because of set projects and funding.
- Focus on what people want, look at lived experiences – focus on participation work.
- Need to look at Comms being used, need to be on local social media to highlight crime prevention work and have a presence and need to look at how we are seen on platforms, so we have a positive presence.

Invest in one thing:

- Need to develop good data and intelligence analysis.
- This feeds into prevention and performance.
- Data needs to be collaborative and look at all partners to enable prevention and performance.

Group 3:

Bridge the gaps:

- Hire a data analyst
- Renew a funding regime / Longevity of funding – Currently grants, temporary contracts
- Joint ownership of priorities
- More funding
- 3rd sector organisations

Invest in one thing:

- Shared Resourcing - Operationally
- Long Term investment in CS Staff to ensure retention.
- Better utilisation of social media
- Better / coordinated analysis of data and intelligence. A central data point with one analyst for all?

Group 4:

Bridging the gaps:

- No more money or resources – predictive profiling could be the answer to determine patterns, cause, effect and pool resources appropriately, but to do this would need more data analysis, ideally 1 member of staff.
- Work smarter with what we have, there are benefits to meeting online but there is a disconnect with communities. Need to be more targeted in the work we do. Don't see any patterns, more often it is a WhatsApp group message to a group to congregate etc.
- Issue with the rail network, gangs of young people hopping on and off trains. Groups can be intimidating to approach, whilst they are not all bad, it can be intimidating for staff. Need a resource to coordinate activity of police and partners.

- Agree, need both posts, Data Analyst and an Early Intervention Coordinator who can coordinate the cases, bridge gaps, someone at a Strategic level, maybe also an Early Intervention Officer, target resources.
- Bring resources together – all good things in Covid such as online meetings etc. can be utilised and balanced out. Adding an analyst always works, there is a benefit. We have limited resources, so let's pool them, co-location, there are spaces in our premises to do this, have capacity for extra staff. Need to better utilise resources and space, work smarter together
- Clear Strategic Priorities- we are all busy, but are we working smartly? Need a clear strategy, stronger collaboration, harness our strengths and resources to drive a clear strategy and priorities. Need a resource to do this. Need to focus priorities, if we can't make a difference, why are we doing it?
- Priorities, OPCC and Gwent Police set priorities. Resource Early Intervention Officer to coordinate activities – still have meetings and the resource will nicely bring things together.
- Working smarter – what can we do for you, we need lots of resources in services – 2-way conversation help and support – Coordinator can be interface – resources to offer and engage – pool to make more effective.
- Do we need to co-locate?? Be at the heart of the community, co-located and more accessible to the community! There is space in the estates

Invest in one thing:

- Would like a full time Early Intervention Coordinator, holistic approach, post to enhance communications, act as a Strategic Lead.
- Also want a Data Analyst.

Closing question:

Of the priorities you have discussed this afternoon, if you could pick only one to take priority over the others, what would it be?

Sustainability of funding more generally

50%

Data analysis to allow quick access to info sharing across organisations

29%

Strategic/early intervention coordinator - increased resource

21%