

Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report

AGENDA ITEM 05—AA2a.

Date: 25th May 2021

Action Area: (AA2A Volunteering)

Contribution to the 4 Well-being Objectives:

Positive Change— developing a recognition of value and benefit of volunteering for well-being and encouraging involvement in the enablers

Positive Start— embedding and supporting volunteering with children and families to develop citizenship

Positive People—providing opportunities to develop a culture of sharing skills, supporting each other and promoting active citizenship

Positive Places— supporting resilient and cohesive communities by bringing people together for community action

Contribution to the 7 Well-being Goals:

The Volunteering delivery plan contributes to all 7 Well-being Goals by encouraging the involvement of citizens in local community action. Volunteering is particularly relevant to Healthier Wales, More Equal Wales, Cohesive Communities, Vibrant Culture and Thriving Welsh Language.

Performance measures where identifiable	Is there a risk this will not be achieved?
Number of PSB partner volunteering opportunities promoted and filled	Requires PSB members to identify opportunities to promote
PSB staff take-up of volunteering opportunities	Requires corporate volunteering policies to be in place
Number of volunteers moving into apprenticeships, employment	Requires investigation into systems and processes
Qualitative measures	
Volunteering journey case studies	

Evidence

- Resulting from the change of focus of the PSB to Covid recovery the Volunteering Action Plan has been amended to incorporate the new and amended priorities including the change from Corporate Social Responsibility to Employer Supported Volunteering; support for the focus on Food Inequality and the Caerphilly Cares model
- The Caerphilly Buddy Scheme—Volunteer Coordinator Post was recruited in September as a joint initiative between GAVO and CCBC and has supported the recruitment of volunteers from within the CCBC staff pool and externally to provide support for vulnerable and isolated people in the county borough. The officer has provided induction and training, DBS checks and ongoing support to a team of volunteers who have been allocated to individuals contacting CCBC for ongoing help. The Officer left in April and GAVO is currently recruiting a replacement. The post has been supported by the wider GAVO Volunteering Team and covered by members of that team until a new officer is in place. The Officer has worked with CCBC Officers to integrate the post and work into the Caerphilly Cares model. The post has made significant use of the Volunteering Wales platform to recruit and support volunteers.
- GAVO, using the Volunteering Wales platform has supported the recruitment of volunteers throughout the pandemic for PSB partners as well as Covid related activities including Ffrind I Mi, Prescription Riders, The Parish Trust and RiscaCV19 (CVUK). GAVO has supported Risca in particular to develop their governance structure and access funding and volunteer management advice, as well as providing a DBS checking service for volunteers.
- The Volunteering Action Area presented at the Partnerships Scrutiny Meeting in February, reporting on the Buddy Scheme and volunteering activities across the borough throughout the pandemic.



Ref	Key Tasks	Progress
A	Develop a coordinated approach to volunteering to enable all PSB partners to promote volunteering for wellbeing effectively	<ul style="list-style-type: none"> GAVO continues to support a large number of Third Sector Organisations and our PSB Partners to utilise the Volunteering Wales platform. The platform is used to promote and manage Volunteers and has been a vital part of the recent increase in Volunteers and data tracking for Welsh Government. This system will continue to be the central location for Volunteering Opportunities. GAVO is working with the Volunteering Wales developer to ensure that modifications to the system improve access to volunteer management tools for volunteer recruiting organisations and benefit the work of the Volunteering action area and PSB partners including the Buddy Scheme and Caerphilly Cares models.
B	Develop a coordinated approach to Employer Supported Volunteering Scheme (previously Corporate Social Responsibility) to enable staff of PSB organisations to take up opportunities to volunteer.	<ul style="list-style-type: none"> The GAVO Buddy Scheme Officer has provided a link to the work being undertaken by CCBC to develop its Employer Supported Volunteering Strategy. CCBC Employees have been recruited into the Buddy Scheme following the success of the CCBC response to the pandemic and the deployment of staff to support vulnerable and isolated community members. At the end of January 2021 there were 68 volunteers registers on the Scheme, including CCBC staff volunteers and community members. Feedback from Volunteers and those supported has been positive: <p style="margin-left: 40px;">100% it has given me great satisfaction and makes me feel a little bit more purposeful during this situation and has kept me focused</p> <p style="margin-left: 40px;">I'm very grateful for Amelia doing some shopping for me, it makes the world of difference</p> <p style="text-align: right; margin-right: 40px;"><i>Mrs D, VP</i></p> <p style="margin-left: 40px;"><i>Cath CCBC Volunteer</i></p>
C	Recognise and utilise volunteering as a first step to the employment market.	<ul style="list-style-type: none"> Many of the volunteers recruited during the pandemic who were furloughed or made redundant will be able to use their volunteer experience on their CVs. When looking for employment . The Volunteering Action Area will need to continue to link to the Job Growth & Employability Support as a potential first step for many into employment.
D	Provide volunteering opportunities that are appropriate for all ages and sectors of the community.	<ul style="list-style-type: none"> Whilst the focus of volunteering over the past year has been the pandemic and the community action that has taken place as a response there is recognition of how the wider sector has suffered from the various lockdowns. It has highlighted issues with the age of many of our volunteers and trustees and it is more important than ever to recruit from a wider age range and experience to ensure a thriving sector remains. GAVO and partners are working with a wide range of organisations to promote volunteering opportunities suitable for all. GAVO is linked to the Natural Environment Action Area to ensure opportunities for volunteering are highlighted e.g. local food production, allotment development and environmental volunteering.

Guidance sought from the Public Services Board:

How the PSB can ensure that the Volunteering Action Area and the third sector are clearly linked into other Action areas as highlighted.
How the PSB sees the Volunteering Action Area, GAVO and the wider third sector is recognised in the development of Caerphilly Cares model.