



Llywodraeth Cynulliad Cymru  
Welsh Assembly Government

## ENGAGEMENT AND PROGRESSION – BROKERAGE AND LEAD WORKER ARRANGEMENTS - FLOWCHART

**CAREERS WALES LIST TIER ONE/TWO NEET YOUNG PEOPLE IN HUB ACCESSED BY  
EPC**

EPC circulates details to participating agencies to determine status of individuals – whether  
(unknown), (known, no lead worker required), or (known, Lead Worker required)

Status of any NEETS located and updated accordingly – Careers Wales informed by EPC

Those located are assessed for support needs – EPC to decide if any additional Lead Worker  
allocation required

Remaining NEETS on list are cold-called by Youth Service lead Workers and home visits.

If initial contact made and assistance accepted, either Youth Service Lead Workers will take  
forward and notify EPC or will refer to EPC to allocate more appropriate Lead Worker

Relationship progressed as appropriate  
Lead Worker contacts relevant agencies to progress young person's status. Regular updates  
on progression of young person to be provided to EPC and at Lead Practitioner Forum

**LEAD WORKER RELATIONSHIP ENDS OR IS TRANSFERRED  
YOUNG PERSON'S NEET/EET STATUS UPDATED ACCORDINGLY WITH CAREERS AND  
E+P GROUP**