

## CAERPHILLY TOWN CENTRE AUDIT – FEBRUARY 2019

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><b><u>Air Quality Town Centre</u></b></p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p><b>Environmental Health</b> <i>Lyndon Ross</i></p> <p><b>Transportation</b> <i>Dean Smith</i></p> <p><b>Urban Renewal</b> <i>Allan Dallimore</i></p> <p><b>Town Centre Management</b> <i>Andrew Highway</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/6 An electric bus trial is currently underway to assist in air quality of the town centre. A bid has been submitted to WG to extend the scheme.</p> <p>11/9 Stagecoach submitted a bid for the electric bus.</p> <p>6/11 The bid will be considered by the end of November.</p> <p>27/11 Update at TCMG.</p>
16/06/15	<p><b><u>Development Site Park Lane</u></b></p> <p>Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p>	<p><b>Urban Renewal</b> <i>Allan Dallimore</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/3 An update was provided to the TCMG.</p> <p>6/6 Cabinet approval was obtained to work with the preferred developer for the site. The developer is working with a large hotel company.</p> <p>11/9 The developer has agreed in principle a 12 month option to work up a feasibility study.</p> <p>6/11 The developer has changed, therefore an additional legal agreement is required.</p> <p>27/11 Update at TCMG.</p>

22/05/17	<p><b><u>Condition of Vacant Property</u></b>  <b><u>73 Cardiff Road</u></b></p> <p>Local members and retailers have complained that the buildings appearance is deteriorating and they are concerned over its condition.</p>	<p><b>Regulatory Planning</b>  <i>Tim Stephens</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>11/9 Box scaffold has been erected and the developer expects to start work imminently. There is potentially grant funding which could be accessed.  6/11 Floor strengthening works are being completed to make the building weatherproof &amp; ready for winter.  27/11 Update at TCMG.</p>
17/10/17	<p><b><u>Civil Parking Enforcement</u></b>  <b><u>Town Centre</u></b></p> <p>Following the decision by Gwent Police to transfer on-street parking enforcement duties to the local authorities across the Gwent area, Council officers are working alongside colleagues in neighbouring authorities and Gwent Police to explore the various options available. Any proposals will be subject to a wider consultation with Members prior to seeking Cabinet confirmation and Council approval.</p>	<p><b>Transportation</b>  <i>Dean Smith</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>11/9 The Council will take over Civil Parking Enforcement from the Police on the 8<sup>th</sup> April 2019.  6/11 The Council will continue to work towards an April start date, however Gwent Police may finish enforcement duties earlier on the 31<sup>st</sup> December 2018 and are keen for all Gwent Authorities to start CPE on the same day.  27/11 Update at TCMG.</p>
19/10/17	<p><b><u>Pwll-y-Pant Roundabout Works</u></b>  <b><u>Town Centre</u></b></p> <p>The implementation of the 52-week programme of works to the roundabout has affected traffic flow in and around the town centre, which has impacted on footfall levels and retail sales.</p>	<p><b>Engineering Services</b>  <i>Marcus Lloyd</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>11/9 Contractor expects to complete works by December 2018.  6/11 Works due for completion at the end of November</p>

06/02/18	<p><b><u>Misuse of Nitrous Oxide</u></b>  <b><u>Town Centre</u></b>          There have been several reports of large number of discarded Nitrous Oxide canisters and balloons in the town centre. Young people are using the gas as a form of legal high.</p>	<p><b>Environmental Health</b>  <i>Lyndon Ross</i></p> <p><b>Police</b>  <i>Ins.Clifton</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>11/9 The Police have received further reports of retailers selling canisters, enquiries ongoing.          6/11 The Police will consult their CADRO officer. Pubwatch members report incidents of canisters being found discarded have decreased.</p>
06/06/18	<p><b><u>Street Lighting Column Failure</u></b>  <b><u>Cardiff Road</u></b>          A street lighting column O/S Iceland had structurally failed. All columns of the same specification are currently undergoing structural testing and the banners have been removed to assist in this process.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	<p>11/9 Two new lighting columns are being ordered.          6/11 In January the columns will be delivered.</p>
08/06/18	<p><b><u>Group of Rough Sleepers</u></b>  <b><u>Castle Grounds</u></b>          A group of rough sleepers has been spotted in the castle grounds and may require access to support services.</p>	<p><b>Community Safety</b>  <i>Paul Wallen</i></p> <p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	<p>11/9 Names provided by Pubwatch. Council Homeless Team and Police will follow up.          6/11 Reports have been received that the persons are now in Cardiff Road / Windsor Street. Police Officers will monitor &amp; consider any offences disclosed.</p>
09/06/18	<p><b><u>Dafydd Williams Park Audit</u></b>  <b><u>Crescent Road</u></b>          Following meetings with CADW to look at partnership working it was agreed to undertake an audit of the park and establish it as the main route to walk to the castle from Crescent Road car park.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p> <p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p> <p><b>Parks</b>  <i>Mike Headington</i></p>	<p>11/9 Works programme is ongoing          6/11 The CADW study has been released to the Council and Officers will progress the recommendations.          27/11 Update at TCMG.</p>

19/06/18	<b><u>Car Park Audit</u></b> <b><u>Crescent Road</u></b> Following meetings with CADW to look at partnership working it was agreed to undertake an audit of the car park and look to designate it as a visitor car park for the castle.	<b>Cleansing</b> <i>Ian Jones</i>  <b>Town Centre Management</b> <i>Andrew Highway</i>  <b>Urban Renewal</b> <i>Allan Dallimore</i>  <b>Transportation</b> <i>Dean Smith</i>	11/9 Works programme is ongoing. The Heris Fencing has been returned to site, Officers to look at demarcation solution. 6/11 The CADW study has been released to the Council and Officers will progress the recommendations. 27/11 Update at TCMG.
30/08/18	<b><u>Lighting of Stone Obelisk</u></b> <b><u>Cardiff Road</u></b> The lighting unit inside the artwork no longer works and officers have been asked to investigate if it can be mended.	<b>Urban Renewal</b> <i>Allan Dallimore</i>	11/9 Site visit to be arranged. 6/11 The unit is now working. <b>Issue Closed 6/11</b>
30/08/18	<b><u>Broken Bench</u></b> <b><u>OS Barclays Banks, Cardiff Road</u></b> A wooden bench at the location has rotted and is in need of replacement.	<b>Urban Renewal</b> <i>Allan Dallimore</i>	11/9 New bench is being sourced from a new supplier. 6/11 No installation date.
30/08/18	<b><u>Sand &amp; Varnish Bench</u></b> <b><u>Windsor Street / Cardiff Road</u></b> A curved bespoke wooden bench at the location is in need of sanding & varnishing before the onset of winter.	<b>Highways</b> <i>Gavin Barry</i>	11/9 Works to be programmed 6/11 No Update.
30/08/18	<b><u>Paint Benches</u></b> <b><u>Cenotaph, Castle Street</u></b> The benches surrounding the Cenotaph are in need of repainting prior to the commemoration services in November.	<b>Highways</b> <i>Gavin Barry</i>	11/9 Works to be programmed 6/11 No Update.

30/08/18	<p><b><u>Power Wash Stone Table Artwork</u></b>  <b><u>Cenotaph, Castle Street</u></b>  The artwork by the Cenotaph is in need of cleaning prior to the commemoration services in November.</p>	<p><b>Cleansing</b>  <i>Ian Jones</i></p>	<p>11/9 Works to be programmed  6/11 No Update.</p>
04/09/18	<p><b><u>Taxi Operators</u></b>  <b><u>Town centre</u></b>  At the September meeting of <i>Pubwatch</i> licensees brought forward concerns that there were insufficient taxi operators in the town. This is leading to groups of people being kept waiting for taxis after the pubs closed.</p>	<p><b>Licensing</b>  <i>Lee Morgan</i></p>	<p>11/9 Taxi Operator currently not in Caerphilly Town Centre has been made aware of a potential gap in taxi provision.  6/11 Officers have made other operators in the wider County Borough aware of the commercial opportunity. Pubwatch are requesting a temporary taxi rank in Clive Street over Christmas period.</p>
17/09/18	<p><b><u>Litter Pick / Graffiti Removal</u></b>  <b><u>Park Lane</u></b>  A request has been received from the Town Council to litter pick the lane and remove the graffiti to the rear of Peacocks.</p>	<p><b>Cleansing</b>  <i>Ian Jones</i></p> <p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	<p>17/9 The Town Centre Development Manager will seek consent from the manager of Peacocks.  6/11 Work undertaken.  <b>Issue Closed 6/11</b></p>
17/09/18	<p><b><u>Repair to BIG Cheese Artwork</u></b>  <b><u>Castle Street</u></b>  The flag stone on the BIG Cheese artwork has become detached and requires urgent repair.</p>	<p><b>Parks</b>  <i>Mike Headington</i></p>	<p>6/11 Work undertaken.  <b>Issue Closed 6/11</b></p>
18/09/18	<p><b><u>Corroded Traffic Signal Pole</u></b>  <b><u>Opposite Castle Court Shopping Centre</u></b>  The Visitor Centre has received a complaint about exposed wiring on a corroded pedestrian crossing signal pole.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p> <p><b>Transportation</b>  <i>Dean Smith</i></p>	<p>6/11 The traffic signals are the responsibility of Transportation.</p>
18/09/18	<p><b><u>Condition of Vacant Land</u></b>  <b><u>Opposite Vets for Pets Pontygwindy Road</u></b>  Local members are concerned at the condition of the site and have requested that the owner be asked to tidy it.</p>	<p><b>Regulatory Planning</b>  <i>Tim Stephens</i></p>	<p>18/9 Planning Enforcements will contact the owner and request they undertake remedial works to improve sites appearance.  6/11 The site is owned by two separate</p>

			parties, only one has undertaken the work to date. 27/11 Update at TCMG.
08/10/18	<b><u>Grit Bin Provision</u></b> <b><u>Town Centre</u></b> Prior to the onset of winter the Highway operations team will visit the town centre and ensure that the grit bins are in place and topped up with a fresh supply of grit.	<b>Highways</b> <i>Gavin Barry</i>	6/11 Officers will check and replenish supplies in the next few weeks prior to the winter weather.
19/11/18	<b><u>Cigarette Ends OS Betting Offices</u></b> <b><u>Town Centre</u></b> Cllr Fussell is concerned about the number of discarded cigarette ends outside betting shops. Site visits will be undertaken by Environmental Health officers and if cigarette bins are needed Cleansing officers will look to make provision.	<b>Environmental Health</b> <i>Lyndon Ross</i>  <b>Cleansing</b> <i>Ian Jones</i>	
23/11/18	<b><u>Uncollected Brown Recycling Bin</u></b> <b><u>Cardiff Road OS New Look</u></b> The bin has been left uncollected and full of waste for a number of days drawing complains from retailers.	<b>Cleansing</b> <i>Ian Jones</i>	
23/11/18	<b><u>Discarded Plastic Pallets</u></b> <b><u>The Piccadilly</u></b> A complaint has been received that a number of plastic crates have been discarded at the location.	<b>Cleansing</b> <i>Ian Jones</i>	
27/11/18	<b><u>Water Pooling on Steps</u></b> <b><u>OS Visitor Centre</u></b> At the TCMG (27/11/18) members brought to officer's attention that recently there had been repeated instances of water pooling on the steps causing a danger to the public.	<b>Highways</b> <i>Gavin Barry</i>  <b>Urban Renewal</b> <i>Allan Dallimore</i>	27/11 At the TCMG It was agreed that officers would revisit the issue.

06/12/18	<b><u>Rubbish in Street</u></b> <b><u>Clive Street</u></b> Retailers in the street have complained about rubbish being discarded by a lamppost.	<b>Cleansing</b> <i>Ian Jones</i>	
05/02/19	<b><u>Planters</u></b> <b><u>Cardiff Road Opposite Sports Direct</u></b> The flower planters at the location are in need of replanting and emptying of litter and water prior to the spring season.	<b>Parks</b> <i>Simon Beacham</i>	
06/02/19	<b><u>Water Emanating from the Banking</u></b> <b><u>Moat Path Below Cardiff Road</u></b> The water has recently increased in flow and is coming from an unknown source within the bank itself.	<b>Highways</b> <i>Gavin Barry</i>	