

CAERPHILLY TOWN CENTRE AUDIT – NOVEMBER 2018

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><u>Air Quality Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Dean Smith</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/6 An electric bus trial is currently underway to assist in air quality of the town centre. A bid has been submitted to WG to extend the scheme. 11/9 Stagecoach submitted a bid for the electric bus.</p>
16/06/15	<p><u>Development Site Park Lane</u> Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/3 An update was provided to the TCMG. 6/6 Cabinet approval was obtained to work with the preferred developer for the site. The developer is working with a large hotel company. 11/9 The developer has agreed in principle a 12 month option to work up a feasibility study.</p>

22/05/17	<p><u>Condition of Vacant Property</u> <u>73 Cardiff Road</u> Local members and retailers have complained that the buildings appearance is deteriorating and they are concerned over its condition.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/6 A S.215 notice was issued and has been adhered. All planning conditions have been discharged and renovation works are due to start shortly. An update meeting on the unauthorised access to the building is scheduled for 9th June. 11/9 Box scaffold has been erected and the developer expects to start work imminently. There is potentially grant funding which could be accessed.</p>
17/10/17	<p><u>Civil Parking Enforcement</u> <u>Town Centre</u> Following the decision by Gwent Police to transfer on-street parking enforcement duties to the local authorities across the Gwent area, Council officers are working alongside colleagues in neighbouring authorities and Gwent Police to explore the various options available. Any proposals will be subject to a wider consultation with Members prior to seeking Cabinet confirmation and Council approval.</p>	<p>Transportation <i>Dean Smith</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>6/3 An update was provided to the TCMG. 6/6 The back-office function will be shared with RCT and this has been agreed. The TRO is in progress, but is a significant piece of work. When TRO is complete, an application will be made to WG with a provisional start date of April 2019. 11/9 The Council will take over Civil Parking Enforcement from the Police on the 8th April 2019.</p>
13/09/17	<p><u>Damage to Roofs</u> <u>Cardiff Road</u> The owner of <i>Celtic Gold</i> on Cardiff Road has complained about damage to his roof, and those of the neighbouring properties, due to free runners gaining access to the tops of the properties.</p>	<p>Police <i>Ins.Clifton</i></p> <p>Community Safety <i>Paul Wallen</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/2 Prosecution will be carried out when criminal damage is being caused. Building owners need to log calls with the Police when incidents occur. 6/6 There have been no recent reports of</p>

			<p>incidents. A joint Community Safety & Police venture will be taking place in two weeks to tackle free runners.</p> <p>11/9 Arrest has been made and a person given a custodial sentence.</p> <p>Issue Closed 11/9</p>
26/09/17	<p><u>Cleaning of Steps</u> <u>O/S Tourist Information Centre, The Twyn</u></p> <p>At the TCIG, it was requested that the steps leading from The Twyn car park to Lower Twyn Square be cleaned as the surface is becoming very slippery due to algae growth.</p>	<p>Cleansing <i>Ian Jones</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/2 A new fungicide product will be trialled shortly.</p> <p>6/6 The area will be cleaned once the refurbishment of the toilet is complete as the compound is in the area.</p> <p>11/9 Works completed</p> <p>Issue Closed 11/9</p>
19/10/17	<p><u>Pwll-y-Pant Roundabout Works</u> <u>Town Centre</u></p> <p>The implementation of the 52-week programme of works to the roundabout has affected traffic flow in and around the town centre, which has impacted on footfall levels and retail sales.</p>	<p>Engineering Services <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/2 The scheme will return to two-lane working in the next few weeks.</p> <p>6/3 An update was provided to the TCMG.</p> <p>6/6 An improvement in traffic flow has been seen since two lanes have been operational.</p> <p>11/9 Contractor expects to complete works by December 2018.</p>
23/01/18	<p><u>Access to Vacant Property</u> <u>Cardiff Road</u></p> <p>Reports have been received of young people gaining access to the vacant property at 73 Cardiff Road during the evenings.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p> <p>Police <i>Ins. Clifton</i></p>	<p>13/2 Monitoring of the site is ongoing.</p> <p>6/6 A site meeting is taking place on 9th June.</p> <p>11/9 The property has now been secured.</p> <p>Issue Closed 11/9</p>

		Environmental Health <i>Lyndon Ross</i>	
06/02/18	<u>Misuse of Nitrous Oxide</u> <u>Town Centre</u> There have been several reports of large number of discarded Nitrous Oxide canisters and balloons in the town centre. Young people are using the gas as a form of legal high.	Environmental Health <i>Lyndon Ross</i> Police <i>Ins.Clifton</i>	6/6 Trading Standards has done a lot of work with local retailers and are continuing to monitor the situation. Intelligence is needed in order to take any appropriate enforcement action. 11/9 The Police have received further reports of retailers selling canisters, enquiries ongoing.
11/04/18	<u>Repainting of Street Furniture</u> <u>Town Centre</u> The street furniture throughout the town centre will be repainted in order to improve its appearance in readiness for the busy summer period.	Highways <i>Gavin Barry</i>	6/6 The work is ongoing. 11/9 Works completed Issue Closed 11/9
11/04/18	<u>Cleaning of Signage</u> <u>Crescent Road</u> All of the road signage on Crescent Road will be cleaned to remove fungal growth that has accumulated.	Highways <i>Gavin Barry</i>	6/6 This has been added to the forward work programme 11/9 Works completed Issue Closed 11/9
06/06/18	<u>Street Lighting Column Failure</u> <u>Cardiff Road</u> A street lighting column O/S Iceland had structurally failed. All columns of the same specification are currently undergoing structural testing and the banners have been removed to assist in this process.	Highways <i>Gavin Barry</i>	11/9 Two new lighting columns are being ordered.

08/06/18	<p><u>Group of Rough Sleepers</u> <u>Castle Grounds</u> A group of rough sleepers has been spotted in the castle grounds and may require access to support services.</p>	<p>Community Safety <i>Paul Wallen</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>11/9 Names provided by Pubwatch. Council Homeless Team and Police will follow up.</p>
19/06/18	<p><u>Graffiti Removal</u> <u>R/O Peacocks, St. Fagans Street</u> The Town Council has received a complaint about offensive graffiti sprayed on the rear of the Peacocks building.</p>	<p>Cleansing <i>Ian Jones</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>19/6 Town Centre Management will get a disclaimer form signed by the store manager and the Cleansing team will arrange for the probation service to attend and clean the area. 11/9 Works Completed Issue Closed 11/9</p>
09/06/18	<p><u>Dafydd Williams Park Audit</u> <u>Crescent Road</u> Following meetings with CADW to look at partnership working it was agreed to undertake an audit of the park and establish it as the main route to walk to the castle from Crescent Road car park.</p>	<p>Town Centre Management <i>Andrew Highway</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Parks <i>Mike Headington</i></p>	<p>11/9 Works programme is ongoing</p>
19/06/18	<p><u>Car Park Audit</u> <u>Crescent Road</u> Following meetings with CADW to look at partnership working it was agreed to undertake an audit of the car park and look to designate it as a visitor car park for the castle.</p>	<p>Cleansing <i>Ian Jones</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Transportation <i>Dean Smith</i></p>	<p>11/9 Works programme is ongoing. The Heris Fencing has been returned to site, Officers to look at demarcation solution.</p>

28/06/18	<p><u>Raised Paving Slabs</u> <u>O/S Tourist Information Centre, The Twyn</u> Root stock from a nearby tree has raised two Yorkstone pavements outside the Tourist Information Centre, which presents a trip hazard.</p>	<p>Highways <i>Gavin Barry</i></p>	<p>11/9 Works completed Issue Closed 11/9</p>
04/07/18	<p><u>Weed Growth</u> <u>Steps Leading to Lower Twyn Square</u> There is a large amount of weed growth between the pavements on the steps leading from The Twyn car park to Lower Twyn Square.</p>	<p>Parks <i>Mike Headington</i></p>	<p>4/7 The weeds are scheduled to be treated on 5th July. 11/9 Works completed Issue Closed 11/9</p>
30/08/18	<p><u>Unseated Bin</u> <u>OS Visitor Centre</u> A litter bin has become unseated and needs fixing to the pavement again.</p>	<p>Cleansing <i>Ian Jones</i></p>	<p>11/9 Works completed Issue Closed 11/9</p>
30/08/18	<p><u>Lighting of Stone Obelisk</u> <u>Cardiff Road</u> The lighting unit inside the artwork no longer works and officers have been asked to investigate if it can be mended.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>11/9 Site visit to be arranged.</p>
30/08/18	<p><u>Broken Bench</u> <u>OS Barclays Banks, Cardiff Road</u> A wooden bench at the location has rotted and is in need of replacement.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>11/9 New bench is being sourced from a new supplier.</p>
30/08/18	<p><u>Sand & Varnish Bench</u> <u>Windsor Street / Cardiff Road</u> A curved bespoke wooden bench at the location is in need of sanding & varnishing before the onset of winter.</p>	<p>Highways <i>Gavin Barry</i></p>	<p>11/9 Works to be programmed</p>

30/08/18	<p><u>Paint Benches</u> <u>Cenotaph, Castle Street</u> The benches surrounding the Cenotaph are in need of repainting prior to the commemoration services in November.</p>	<p>Highways <i>Gavin Barry</i></p>	11/9 Works to be programmed
30/08/18	<p><u>Power Wash Stone Table Artwork</u> <u>Cenotaph, Castle Street</u> The artwork by the Cenotaph is in need of cleaning prior to the commemoration services in November.</p>	<p>Cleansing <i>Ian Jones</i></p>	11/9 Works to be programmed
04/09/18	<p><u>Taxi Operators</u> <u>Town centre</u> At the September meeting of <i>Pubwatch</i> licensees brought forward concerns that there were insufficient taxi operators in the town. This is leading to groups of people being kept waiting for taxis after the pubs closed.</p>	<p>Licensing <i>Lee Morgan</i></p>	11/9 Taxi Operator currently not in Caerphilly Town Centre has been made aware of a potential gap in taxi provision.
17/09/18	<p><u>Litter Pick / Graffiti Removal</u> <u>Park Lane</u> A request has been received from the Town Council to litter pick the lane and remove the graffiti to the rear of Peacocks.</p>	<p>Cleansing <i>Ian Jones</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	17/9 The Town Centre Development Manager will seek consent from the manager of Peacocks.
17/09/18	<p><u>Repair to BIG Cheese Artwork</u> <u>Castle Street</u> The flag stone on the BIG Cheese artwork has become detached and requires urgent repair.</p>	<p>Parks <i>Mike Headington</i></p>	
18/09/18	<p><u>Corroded Traffic Signal Pole</u> <u>Opposite Castle Court Shopping Centre</u> The Visitor Centre has received a complaint about exposed wiring on a corroded pedestrian crossing signal pole.</p>	<p>Highways <i>Gavin Barry</i></p>	

18/09/18	<p><u>Condition of Vacant Land</u> <u>Opposite Vets for Pets Pontywindy Road</u> Local members are concerned at the condition of the site and have requested that the owner be asked to tidy it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>18/9 Planning Enforcements will contact the owner and request they undertake remedial works to improve sites appearance.</p>
08/10/18	<p><u>Grit Bin Provision</u> <u>Town Centre</u> Prior to the onset of winter the Highway operations team will visit the town centre and ensure that the grit bins are in place and topped up with a fresh supply of grit.</p>	<p>Highways <i>Gavin Barry</i></p>	