CAERPHILLY TOWN CENTRE AUDIT – FEBRUARY 2018			
DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	Air Quality <u>Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long- term viable solutions.	Environmental Health Lyndon Ross Transportation Dean Smith Urban Renewal Allan Dallimore Town Centre Management Andrew Highway	PLEASE SEE PREVIOUS AUDITS FOR A         FULL HISTORY OF THIS ISSUE         26/9 The item continues to be considered         at the TCMG.         21/11 Updates will continue to be given to         the TCMG while the action plan is         implemented.
16/06/15	Development Site Park Lane Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.	Urban Renewal Allan Dallimore	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE26/9 The advert was placed in the Estates Gazette and 30 EOIs were received. Discussions are now ongoing with potential developers.21/11 Two developers are in discussion with CCBC after coming forward with policy-compliant proposals for the site.

21/02/17	Damaged Guardrail O/S Specsavers, Cardiff Road A guardrail on the pavement on Cardiff Road has sustained vehicular damage, which requires repair or replacement.	<b>Highways</b> Gavin Barry	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE26/9 The repair is on the forward work programme.21/11 The guardrail has been removed.Issue Closed 21/11
14/03/17	Beggars Town Centre Complaints have been received in relation to the number of beggars that are currently frequenting the town centre.	Police Ins Clifton	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE26/9 As the individuals are not asking for money, they are not begging. The Police will monitor the situation.21/11 No further reports have been received.Issue Closed 21/11
17/05/17	Blocked Drain O/S The Visit Caerphilly Centre, The Twyn Following the closure of this issue in February, the problem reoccurred after a week of heavy rain resulting in flooding of the footway. Complaints were received from ClIrs and member of the public	<b>Highways</b> Gavin Barry	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE26/9 Maintenance was carried out in September as part of the schedule. 21/11 Regular cleansing and maintenance is carried out, with reactive maintenance being done when required.

19/05/17	Street Café Cardiff Road Above The Toilet Block A local charity has asked permission to use the public space at the location to host an impromptu street café for 1hr in the early hours on Sunday mornings to service the night-time economy.	Town Centre Management Andrew Highway Urban Renewal Allan Dallimore Police Ins Clifton	PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE26/9 The initiative was a great success and is now being extended. 21/11 The scheme is going well and has been well received by local businesses. Another extension of the initiative is being considered.
22/05/17	Condition of Vacant Property 73 Cardiff Road Local members and retailers have complained that the buildings appearance is deteriorating and they are concerned over its condition.	Regulatory Planning Tim Stephens	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE26/9 No response has been received from the owner. Further action is now being considered.21/11 Building Control officers have visited site and do not consider it to be a dangerous structure. Enforcement action has now been passed to Legal for potential prosecution as the owner did not comply with Planning Enforcement requests.
17/10/17	<b><u>Civil Parking Enforcement</u></b> <u><b>Town Centre</b></u> Following the decision by Gwent Police to transfer on-street parking enforcement duties to the local authorities across the Gwent area, Council officers are working alongside colleagues in neighbouring authorities and Gwent Police to explore the various options available. Any proposals will be subject to a wider consultation with Members prior to seeking Cabinet confirmation and Council approval.	<b>Transportation</b> Dean Smith	11/10 An update was provided to the TCMG. 21/11 A briefing note will be going to Cabinet and Regeneration Scrutiny Committee in December.

02/08/17	Removal of Carved Tree Dafydd Williams Park The carved commemorative tree within Dafydd Williams Park is badly diseased and must be removed. The artwork element of the tree will be relocated within the park.	Parks Mike Headington	<ul> <li>5/9 Work to remove the diseased tree has now been completed.</li> <li>26/9 The carving will be relocated within the park.</li> <li>21/11 A consultation was held, but response was poor. The carving will be relocated within the park in an area determined by Parks officers.</li> <li>Issue Closed 21/11</li> </ul>
03/08/17	Homeless Person O/S Caerphilly Castle The Custodian of Caerphilly Castle has reported a homeless person sleeping outside the castle gates.	Community Safety Paul Wallen Town Centre Management Andrew Highway	26/9 Three people are currently thought to be sleeping in the castle. Support services are working with the castle's Custodian. 21/11 Monitoring is ongoing and individuals will be offered support when encountered.
13/09/17	Damage to Roofs Cardiff RoadThe owner of Celtic Gold on Cardiff Road has complained about damage to his roof, and those of the neighbouring properties, due to free runners gaining access to the tops of the properties.	Police Ins.Clifton	21/11 Officers are working with affected businesses to look at measures to restrict access to the properties' roofs. Patrols continue in the area.
26/09/17	Cleaning of Steps O/S Tourist Information Centre, The Twyn At the TCIG, it was requested that the steps leading from The Twyn car park to Lower Twyn Square be cleaned as the surface is becoming very slippery due to algae growth.	Cleansing Tony White	21/11 A power wash was carried out and officers are investigating a new fungicide product.

28/09/17	Discarded Cash Machine Receipts Station Terrace Cllr. Fussell raised concerns about the number of discarded receipts from the new cash machine installed in <i>The Bake Station</i> on Station Terrace.	Town Centre Management Andrew Highway Cleansing Tony White	21/11 A bin has now been installed near the cash machine and there have been no further complaints. Issue Closed 21/11
19/10/17	<b>Pwll-y-Pant Roundabout Works</b> <b>Town Centre</b> The implementation of the 52-week programme of works to the roundabout has affected traffic flow in and around the town centre, which has impacted on footfall levels and retail sales.	Engineering Services Marcus Lloyd	21/11 The scheme progresses and measures to reduce the length of one-lane working have been put in place. A dialogue has been opened with local businesses.
15/01/18	Dislodged Coping Stones The Twyn Some of the coping stones in the wall alongside the steps leading to Lower Twyn Square have been loosened and require repair.	<b>Highways</b> Gavin Barry	
23/01/18	Access to Vacant Property Cardiff Road Reports have been received of young people gaining access to the vacant property at 73 Cardiff Road during the evenings.	Regulatory Planning Tim Stephens Police Ins.Clifton Environmental Health Lyndon Ross	
30/01/18	Taxi Rank Parking Issues <u>Town Centre</u> A number of reports have been received in relation to private vehicles parking in the town centre taxi rank bays.	Police Ins.Clifton	