

CAERPHILLY TOWN CENTRE AUDIT – FEBRUARY 2018

| DATE | ISSUE | DEPARTMENT | PROGRESS UPDATE |
|----------|---|--|--|
| 17/10/08 | <p><u>Air Quality</u> <u>Town Centre</u></p> <p>An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p> | <p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Dean Smith</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 The item continues to be considered at the TCMG. 21/11 Updates will continue to be given to the TCMG while the action plan is implemented.</p> |
| 16/06/15 | <p><u>Development Site</u> <u>Park Lane</u></p> <p>Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p> | <p>Urban Renewal <i>Allan Dallimore</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 The advert was placed in the Estates Gazette and 30 EOIs were received. Discussions are now ongoing with potential developers. 21/11 Two developers are in discussion with CCBC after coming forward with policy-compliant proposals for the site.</p> |

| | | | |
|----------|--|--|--|
| 21/02/17 | <p><u>Damaged Guardrail</u> <u>O/S Specsavers, Cardiff Road</u> A guardrail on the pavement on Cardiff Road has sustained vehicular damage, which requires repair or replacement.</p> | <p>Highways <i>Gavin Barry</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 The repair is on the forward work programme. 21/11 The guardrail has been removed. Issue Closed 21/11</p> |
| 14/03/17 | <p><u>Beggars</u> <u>Town Centre</u> Complaints have been received in relation to the number of beggars that are currently frequenting the town centre.</p> | <p>Police <i>Ins Clifton</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 As the individuals are not asking for money, they are not begging. The Police will monitor the situation. 21/11 No further reports have been received. Issue Closed 21/11</p> |
| 17/05/17 | <p><u>Blocked Drain</u> <u>O/S The Visit Caerphilly Centre, The Twyn</u> Following the closure of this issue in February, the problem reoccurred after a week of heavy rain resulting in flooding of the footway. Complaints were received from Cllrs and member of the public..</p> | <p>Highways <i>Gavin Barry</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 Maintenance was carried out in September as part of the schedule. 21/11 Regular cleansing and maintenance is carried out, with reactive maintenance being done when required.</p> |

| | | | |
|----------|--|--|--|
| 19/05/17 | <p><u>Street Café</u> <u>Cardiff Road Above The Toilet Block</u> A local charity has asked permission to use the public space at the location to host an impromptu street café for 1hr in the early hours on Sunday mornings to service the night-time economy.</p> | <p>Town Centre Management <i>Andrew Highway</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Police <i>Ins Clifton</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 The initiative was a great success and is now being extended. 21/11 The scheme is going well and has been well received by local businesses. Another extension of the initiative is being considered.</p> |
| 22/05/17 | <p><u>Condition of Vacant Property</u> <u>73 Cardiff Road</u> Local members and retailers have complained that the buildings appearance is deteriorating and they are concerned over its condition.</p> | <p>Regulatory Planning <i>Tim Stephens</i></p> | <p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>26/9 No response has been received from the owner. Further action is now being considered. 21/11 Building Control officers have visited site and do not consider it to be a dangerous structure. Enforcement action has now been passed to Legal for potential prosecution as the owner did not comply with Planning Enforcement requests.</p> |
| 17/10/17 | <p><u>Civil Parking Enforcement</u> <u>Town Centre</u> Following the decision by Gwent Police to transfer on-street parking enforcement duties to the local authorities across the Gwent area, Council officers are working alongside colleagues in neighbouring authorities and Gwent Police to explore the various options available. Any proposals will be subject to a wider consultation with Members prior to seeking Cabinet confirmation and Council approval.</p> | <p>Transportation <i>Dean Smith</i></p> | <p>11/10 An update was provided to the TCMG. 21/11 A briefing note will be going to Cabinet and Regeneration Scrutiny Committee in December.</p> |

| | | | |
|----------|---|--|---|
| 02/08/17 | <p><u>Removal of Carved Tree</u> <u>Dafydd Williams Park</u> The carved commemorative tree within Dafydd Williams Park is badly diseased and must be removed. The artwork element of the tree will be relocated within the park.</p> | <p>Parks <i>Mike Headington</i></p> | <p>5/9 Work to remove the diseased tree has now been completed. 26/9 The carving will be relocated within the park. 21/11 A consultation was held, but response was poor. The carving will be relocated within the park in an area determined by Parks officers. Issue Closed 21/11</p> |
| 03/08/17 | <p><u>Homeless Person</u> <u>O/S Caerphilly Castle</u> The Custodian of Caerphilly Castle has reported a homeless person sleeping outside the castle gates.</p> | <p>Community Safety <i>Paul Wallen</i></p> <p>Town Centre Management <i>Andrew Highway</i></p> | <p>26/9 Three people are currently thought to be sleeping in the castle. Support services are working with the castle's Custodian. 21/11 Monitoring is ongoing and individuals will be offered support when encountered.</p> |
| 13/09/17 | <p><u>Damage to Roofs</u> <u>Cardiff Road</u> The owner of <i>Celtic Gold</i> on Cardiff Road has complained about damage to his roof, and those of the neighbouring properties, due to free runners gaining access to the tops of the properties.</p> | <p>Police <i>Ins.Clifton</i></p> | <p>21/11 Officers are working with affected businesses to look at measures to restrict access to the properties' roofs. Patrols continue in the area.</p> |
| 26/09/17 | <p><u>Cleaning of Steps</u> <u>O/S Tourist Information Centre, The Twyn</u> At the TCIG, it was requested that the steps leading from The Twyn car park to Lower Twyn Square be cleaned as the surface is becoming very slippery due to algae growth.</p> | <p>Cleansing <i>Tony White</i></p> | <p>21/11 A power wash was carried out and officers are investigating a new fungicide product.</p> |

| | | | |
|----------|---|--|--|
| 28/09/17 | <p><u>Discarded Cash Machine Receipts</u> <u>Station Terrace</u> Cllr. Fussell raised concerns about the number of discarded receipts from the new cash machine installed in <i>The Bake Station</i> on Station Terrace.</p> | <p>Town Centre Management <i>Andrew Highway</i></p> <p>Cleansing <i>Tony White</i></p> | <p>21/11 A bin has now been installed near the cash machine and there have been no further complaints. Issue Closed 21/11</p> |
| 19/10/17 | <p><u>Pwll-y-Pant Roundabout Works</u> <u>Town Centre</u> The implementation of the 52-week programme of works to the roundabout has affected traffic flow in and around the town centre, which has impacted on footfall levels and retail sales.</p> | <p>Engineering Services <i>Marcus Lloyd</i></p> | <p>21/11 The scheme progresses and measures to reduce the length of one-lane working have been put in place. A dialogue has been opened with local businesses.</p> |
| 15/01/18 | <p><u>Dislodged Coping Stones</u> <u>The Twyn</u> Some of the coping stones in the wall alongside the steps leading to Lower Twyn Square have been loosened and require repair.</p> | <p>Highways <i>Gavin Barry</i></p> | |
| 23/01/18 | <p><u>Access to Vacant Property</u> <u>Cardiff Road</u> Reports have been received of young people gaining access to the vacant property at 73 Cardiff Road during the evenings.</p> | <p>Regulatory Planning <i>Tim Stephens</i></p> <p>Police <i>Ins.Clifton</i></p> <p>Environmental Health <i>Lyndon Ross</i></p> | |
| 30/01/18 | <p><u>Taxi Rank Parking Issues</u> <u>Town Centre</u> A number of reports have been received in relation to private vehicles parking in the town centre taxi rank bays.</p> | <p>Police <i>Ins.Clifton</i></p> | |

| | | | |
|--|--|--|--|
| | | | |
|--|--|--|--|