## **BARGOED TOWN CENTRE AUDIT – JUNE 2017**

| DATE     | ISSUE  | DEPARTMENT   | PROGRESS UPDATE  |
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| 28/06/11 | Steps Hanbury Road A complaint has been received regarding the condition of the repairs on Hanbury Road steps.   | Highways Gavin Barry  Urban Renewal Allan Dallimore  Parks Mike Headington | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE  14/2 Cllr. Davies expressed concern about the health and safety implications of the steps in their current condition. Officers are continuing to monitor the steps and repair any dangerous defects. No funding is currently available for a full refurbishment of the steps.  15/3 An update was provided to the TCMG. |
| 25/04/12 | Illegal Parking Town Centre A complaint was received from the Chamber of Trade regarding illegal parking in the Town Centre, which is causing problems for retailer deliveries and public transport. | Police<br>Ins O'Keefe<br>Urban Renewal<br>Allan Dallimore                  | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE  14/2 Education, prevention and enforcement continues. Officers are also working with businesses in relation to delivery times to keep disruption to a minimum.  15/3 An update was provided to the TCMG.  |

| 18/03/13 | Unit Shops Lowry Plaza The unit shops planned for the new Lowry Plaza will be actively promoted during construction to ensure that maximum occupancy is obtained in readiness for their opening.                          | Urban Renewal<br>Allan Dallimore | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE  14/2 The unit 7 fit out is nearing completion and is due to be signed off by various CCBC departments shortly, after which the business will open. The lease and design work for units 3&4 is ongoing and a press release on the tenant will be issues as soon as possible.  15/3 An update was provided to the TCMG. |
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| 11/03/15 | Channel Block Damage Town Centre At the TCMG it was noted that several of the granite channel blocks in the town centre are cracking.   | Urban Renewal<br>Allan Dallimore | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE  14/2 The 2017/18 capital programme will be bid into for investigatory work.  15/3 An update was provided to the TCMG.   |
| 16/06/15 | Development Plateau Phase 2 Town Centre Following Odeon's decision not to pursue a cinema development in Bargoed, Officers will look at alternative uses for the site. Committee reports will be presented in due course. | Urban Renewal<br>Allan Dallimore | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE  14/2 The report is still being considered by the Director. 15/3 An update was provided to the TCMG.   |

| 16/03/16 | Unlicensed Taxis Town Centre In response to concerns over unlicensed taxis, a joint operation is being staged by the Council's Licensing section and Gwent Police. People are using social media to offer prearranged "lifts" to people, the concern being this puts passengers at risk both in terms of personal safety and from travelling in an unlicensed vehicle. | Police Ins O'Keefe  Licensing Myra McSherry | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 Proactive patrols continue as part of the "town safe" initiative in conjunction with Officers from Licensing. |
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| 17/06/16 | Feeder Pillar Access Issues Hanbury Square One of the new feeder pillars on Hanbury Square is not rising from the ground automatically when the release mechanism is activated.  | Urban Renewal<br>Allan Dallimore            | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 The piston will be installed when work schedules allow.   |
| 23/06/16 | Faded Decorative Text Bus Station Link – High Street The text embossed on the steps linking the bus station with High Street has faded and needs to be repainted.  | <b>Urban Renewal</b> Allan Dallimore        | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 This continues to be a low priority project in light of decreasing budgets.                                   |
| 21/07/16 | Edging Stone Bus Station Link – High Street One of the edging stones on the steps leading to the bus station from High Street has broken.  | Urban Renewal<br>Allan Dallimore            | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 Delivery and installation timescales will be chased.  |
| 30/08/16 | Resetting of Bollard Hanbury Square One of the removable bollards on Hanbury Square is no longer sitting in its housing correctly, meaning that it cannot be locked.   | Highways<br>Gavin Barry                     | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 The installation is still outstanding.  |

| 09/09/16 | Sloping Tree Hanbury Road Car Park Cllr. Davies noted that one of the trees in Hanbury Road is growing from its pit at an angle or has been struck by a vehicle.  | Transportation Dean Smith  Parks Mike Headington                                | 18/10 The cause is being investigated. 13/12 The tree is to be removed and replaced this winter. 14/2 The work has been completed. Issue Closed 14/2  |
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| 26/09/16 | 'Stella' Filming Bargoed Town Centre The production manager has met with Town Centre Management to ask for the Council's support in filming a Stella Christmas special in the town.   | Town Centre Management Andrew Highway  Highways Gavin Barry  Police Ins O'Keefe | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  13/12 Officers continue to support the production company staff wherever possible.  14/2 Staff of filming team need to be aware of parking restrictions in the town centre and police officers are available to assist in highlighting parking locations should the need arise. |
| 18/10/16 | Creation of Parking Area Lowry Plaza At the TCIG, it was mentioned that discussions on revising the TRO to allow parking on Lowry Plaza are underway. If this goes ahead, lines and signs will be installed to create a small, designated car park. | Urban Renewal Allan Dallimore  Transportation Dean Smith                        | 13/12 The Traffic Regulation Order review is currently ongoing. 14/2 This is ongoing. Cllr. James requested a meeting between Officers and the relevant Cabinet Members to discuss.   |

| 18/10/16 | Movement of Granite Blocks Town Centre The defensive granite blocks throughout the town are being moved by vehicles so that the spaces between them are large enough to park in.   | Urban Renewal<br>Allan Dallimore                            | PLEASE SEE PREVIOUS AUDITS FOR A FUL HISTORY OF THIS ISSUE  14/2 The blocks continue to be returned to their original position when dislodged.  15/3 An update was provided to the TCMG. |
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| 05/01/17 | Removal of Rubbish Bargoed Gateway Local Members had reported that there was a lot of rubbish dumped on the banking alongside the footpath linking Bargoed Gateway with Eastview Terrace.  | Cleansing Tony White  Town Centre Management Andrew Highway | 14/2 The fire service has been asked to assist by using the steep embankment as a training area, with rubbish being cleared at the same time.  15/3 An update was provided to the TCMG.  |
| 06/01/17 | Repair of Footpath Surface Bargoed Gateway A plastic wheelie bin has been set alight on the footpath between Bargoed Gateway and Eastview Terrace. The fire has damaged the tarmac surface and left a large mound of molten plastic on the footpath. | Highways Gavin Barry Urban Renewal Allan Dallimore          | 14/2 The footpath has been repaired and Community Safety Wardens are monitoring the area.  Issue Closed 14/2   |
| 14/02/17 | Insecure Carriageway Grills Town Centre At the TCIG, Cllr. Davies noted that the grills in the carriageway throughout the town centre are working loose and rattling when traffic passes over them.  | Highways<br>Gavin Barry<br>Urban Renewal<br>Allan Dallimore |  |

| 17/02/17 | Damage to Footpath Surface Bargoed Gateway Another plastic wheelie bin has been set alight on the footpath between Bargoed Gateway and Eastview Terrace, which has damaged the footway. In light of repeated incidents, the area will be patrolled to prevent future occurrences. | Highways Gavin Barry  Urban Renewal Allan Dallimore  Community Safety Paul Wallen  Police Ins O'Keefe | 11/4 Another bin has been burnt out in the same area, causing additional damage to the footpath.  |
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| 03/03/17 | Vandalism Bus Station The shelter in the bus station has been vandalised. The timetable displays have been damaged and graffiti applied throughout.   | Transportation Dean Smith  Police Ins O'Keefe  Community Safety Paul Wallen                           |   |
| 03/03/17 | Antisocial Behaviour Town Centre Following several reports of antisocial behaviour by retailers throughout the town centre, Town Centre Management met with the Police and was informed that an initiative will be commencing on 3 <sup>rd</sup> March to tackle the problem.     | Town Centre Management Andrew Highway  Police Ins O'Keefe   |   |
| 13/04/17 | Water Leak on Highway O/S Superdrug, High Street Highways has received a report of foul smelling water leaking from an adjoining property onto the public highway.  | Environmental Health Lyndon Ross  | 13/4 Environmental Health Officers are conducting dye tests to ascertain the source of the water. |

| 30/05/17 | Report by Gough Thorne Solicitors Reference Bus Stop Location Hanbury Road O/S Gough Thorne The Council has received a report by Gough Thorne Solicitors outlining a number of issues of concern in relation to the position and usage of the bus stop outside their property.             | Transportation Dean Smith  Police Ins O'Keefe  Urban Renewal Allan Dallimore  Town Centre Management Andrew Highway | 26/5 Officers meet to review the complaint and from this three issues were seen as being the primary focus of the report:  1. The position of the bus stop 2. Pedestrian crossing points around Hanbury Square 3. Parking enforcement of the bus & parking bays         |
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| 30/05/17 | Tables & Chairs on Public Highway With Consent Town Centre Reports have been received of premises placing tables and chairs on the pavement and persons consuming alcohol whilst seated outside.   | Highways Gavin Barry  Licensing Myra McSherry  Police Ins O'Keefe  Community Safety Paul Wallen                     | 30/5 The two premises identified were: Jax Bar & Square Royale Café. The permission to place tables & chairs on the pavement rests with Highways. However, the consumption of alcohol is subject to restrictions under the DPPO which covers Square Royale not Jax bar. |
| 05/06/17 | Cleansing Issues Hanbury Road Cllr. Davies has received complaints in relation to some cleansing issues on Hanbury Road. The bus shelter outside Scruffy 2 Fluffy has discarded cigarette ends in and green waste bags are being left outside Gough Thorne Solicitors prior to collection. | Cleansing<br>Tony White   |   |