

CAERPHILLY TOWN CENTRE AUDIT – FEBRUARY 2017

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
17/10/08	<p><u>Air Quality Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Dean Smith</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/9 An update was provided to the TCMG. 18/10 Development and implementation of the action plan continues. 13/12 Updates will continue to be provided to the TCMG while the action plan is implemented.</p>
04/12/14	<p><u>Taxi Rank Issues</u> <u>The Caerphilly Cwtch, Station Terrace</u> The taxi rank O/S The Irish Tymes has been identified as a 'flashpoint' during the evenings and is prioritised under the 'Town Safe' initiative. The Police are working with Council colleagues to trail a relocation of the taxi rank toward the bus station to stop crowds gathering in the roadway by the pub.</p>	<p>Police <i>Ins O'Keefe</i></p> <p>Transportation <i>Dean Smith</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/10 Work on the TRO amendment continues. 13/12 The TRO process is ongoing.</p>

16/06/15	<p><u>Development Site</u> <u>Park Lane</u> Following demolition of the buildings on Park Lane, Officers will now be working to look at the development options for the site and will work to secure a suitable tenant.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/9 An update was provided to the TCMG. 18/10 The site is earmarked for tourism/leisure in the LDP. Discussions are continuing in relation to the potential for a boutique hotel on the site. 13/12 Officers continue to work with consultants and agents in relation to the land.</p>
28/09/15	<p><u>Installation of “No Through Road” Signage Lane alongside Sports Direct/Co-op Bank, Cardiff Road</u> A number of vehicles are driving into the private land/car park between Sports Direct and Co-op Bank and then having to reverse onto Cardiff Road, which is causing traffic flow problems.</p>	<p>Transportation <i>Dean Smith</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/10 Installation remains on the forward work programme. 13/12 The sign is in stock and awaiting installation.</p>
20/10/15	<p><u>Broken Paving Slabs Above Toilet Block, Cardiff Road</u> The area above the toilet block at the top of Cardiff Road is in need of some repairs. Several of the paving slabs are broken and in need of replacement.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Highways <i>Gavin Barry</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/10 Prior to installation of the new slabs, resolving the cause of breakage is being looked at. Skateboarding appears to be the problem, but a bylaw and the new PSPO cover the area, so enforcement is being considered. 13/12 The new paving slabs are on order and will be installed when received.</p>

25/11/15	<p><u>Addition of a New Name Plaque</u> <u>Caerphilly Cenotaph</u> Local Members have asked Officers to look at whether the names of those killed in conflicts since WWI & WWII can be added to a new plaque on the Cenotaph in readiness for Armed Forces Day 2016.</p>	<p>Town Centre Management <i>Andrew Highway</i></p> <p>Parks <i>Mike Headington</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/9 An update was provided to the TCMG. 18/10 The plaque will be installed in readiness for Armistice Day. 13/12 The plaque has now been installed. Issue Closed 13/12</p>
16/03/16	<p><u>Free Runners</u> <u>Town Centres</u> Free runners are gaining access to several buildings on Cardiff Road via their fire escapes. Managers of the businesses affected have expressed concern about the safety of these individuals, particularly as the fire escapes must be kept clear and accessible at all times.</p>	<p>Police <i>Ins O'Keefe</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/10 Monitoring, education and enforcement continues. 13/12 Measures to prevent access to the buildings have been implemented and there have been no reports of free runners over the last month. Planning and Environmental Officers have visited site and there is no breach of legislation or enforcement required. Issue Closed 13/12</p>
13/04/16	<p><u>Blocked Drain</u> <u>O/S The Visit Caerphilly Centre, The Twyn</u> A drain outside the Visit Caerphilly Centre is blocked with silt/mud, which is causing flooding on the footway.</p>	<p>Highways <i>Gavin Barry</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>18/10 Reactive maintenance will continue. 13/12 The cleansing regime continues, but incidents of blockages need to be reported so that the inspection schedule can be amended if necessary.</p>

26/07/16	<p><u>Access to Vacant Property</u> <u>73 Cardiff Road</u> Local retailers and residents have expressed concern that young people are climbing onto the roof of a vacant property and gaining access. In response, Police officers have contacted the Council to establish the agent's details.</p>	<p>Police <i>Ins O'Keefe</i></p> <p>Regulatory Planning <i>Tim Stephens</i></p> <p>Environmental Health <i>Lyndon Ross</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>13/9 An update was provided to the TCMG. 18/10 The property has now been let and a planning application has been received for conversion of the upper levels to flats. 13/12 There have been no further reports of incidents and Council Officers are satisfied that the building is safe and secure. Issue Closed 13/12</p>
16/08/16	<p><u>Installation of Litter Bin</u> <u>Crescent Road</u> A member of the public has asked whether a litter bin can be installed on Crescent Road at the rear of the Ysgol Y Castell as there is quite a lot of litter dropped in this area.</p>	<p>Cleansing <i>Tony White</i></p>	<p>18/10 Following preliminary discussions, residents have objected to the siting of a bin in this area. 13/12 A suitable location for the bin is still being investigated.</p>
16/08/16	<p><u>Rubbish in Moat</u> <u>Castle/Dafydd Williams Park</u> Complaints have been received in relation to the amount of rubbish that is accumulating in the moat at the rear of the Castle.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>16/8 Town Centre Management has spoken to Cadw who have agreed to undertake the work on the moat. 18/10 Arrangements are being made by Cadw to have the moat cleaned. 13/12 Cadw has cleaned the moat. Issue Closed 13/12</p>
16/08/16	<p><u>Event Parking in Residential Streets</u> <u>Town Centre (East)</u> Cllr. Christine Forehead has received complaints from residents in relation to parking on residential streets during events. The complaints are mainly coming from the Eastern part of the town.</p>	<p>Police <i>Ins O'Keefe</i></p> <p>Events <i>Paul Hudson</i></p>	<p>13/9 An update was provided to the TCMG. 18/10 The situation will be monitored during the Christmas events programme. 13/12 No issues were noticed or raised with the police during the Christmas events.</p>

18/10/16	<p><u>Footway Obstruction</u> <u>Market Street</u> At the TCIG, Cllr. Forehead informed Officers that scaffolding around the former Wheatsheaf Hotel on Market Street is obstructing the pavement. Several residents have complained that there is very little room for pedestrians to pass.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	13/12 There is no enforcement action necessary from a Planning perspective, but monitoring will continue.
09/11/16	<p><u>Damage to Planters</u> <u>The Twyn</u> Staff members in the Tourist Information Centre have reported several instances of damage to the planters around the building. This is generally occurring during the evenings.</p>	<p>Police <i>Ins O'Keefe</i></p>	13/12 No further reports of damage have been received. However, the area is on the patrol plan for local Police Officers.
15/11/16	<p><u>Homeless Person</u> <u>Caerphilly Castle</u> It has been reported that a homeless person is living on land near the castle, sheltering between the buttresses.</p>	<p>Police <i>Ins O'Keefe</i></p> <p>Community Safety <i>Paul Wallen</i></p> <p>Town Centre Management <i>Andrew Highway</i></p>	13/12 The individual has not yet been identified, but support will continue as much as possible.
15/11/16	<p><u>Annual Remembrance Garden</u> <u>Castle Street</u> Cllr. Fussell has received a request from the Royal British Legion in relation to the establishment of an annual remembrance garden. The area proposed is the embankment between the moat footpath and Castle Street.</p>	<p>Parks <i>Mike Headington</i></p>	13/12 Consent has been granted by the Parks Department for the Royal British Legion to create their garden during the lead up to Armistice Day each year.

17/11/16	<p><u>Retail Thefts</u> <u>Town Centre</u> Following reports by retailers of an increase in retail thefts, Town Centre Management have organised a meeting for retailers to meet the Sector Police Sgt on 1st December. Store managers throughout the town centre have been invited to attend.</p>	<p>Town Centre Management <i>Andrew Highway</i></p> <p>Police <i>Ins O'Keefe</i></p>	<p>13/12 Following the meeting with businesses on 1/12, PCSOs are visiting local shops to provide alternative contact details to record incidents if 101 cannot be accessed.</p>
18/11/16	<p><u>Cleaning of York Stone</u> <u>Lower Twyn Square</u> As part of its annual maintenance, an anti-fungal solution is applied to the York Stone on Lower Twyn Square. In order for the treatment to work, a surface clean using a low PSI jet wash must be carried out.</p>	<p>Cleansing <i>Tony White</i></p> <p>Highways <i>Gavin Barry</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p> <p>Parks <i>Mike Headington</i></p>	<p>13/12 Recent attempts at cleansing have proved challenging. Alternative cleaning methods and/or a surface treatment are being considered to provide a long-term solution.</p>
10/01/17	<p><u>Temporary Grit Bins</u> <u>Town Centre</u> In readiness for the inclement weather, temporary grit bins have been installed in the town centre, but were missing from the following locations:</p> <ul style="list-style-type: none"> • The entrance to the moat footpath opposite Castle Street; • The junction between Stockland Street & Cardiff Road; • The junction between Pentrebane Street & Cardiff Road. 	<p>Highways <i>Gavin Barry</i></p>	

20/01/17	<p><u>Cleansing of Memorial</u> <u>Dafydd Williams Park</u> Cllr. Elsbury has requested that the Dafydd Williams memorial be refurbished to improve its appearance. The monument itself and the surrounding railings require attention.</p>	<p>Parks <i>Mike Headington</i></p> <p>Highways <i>Gavin Barry</i></p>	
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